

Fire & Security Service Technician/Installer



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Complete Control, Inc. is accepting applications for Fire and Security Service Technician/Installer to serve areas in Central WI. This field personnel position involves troubleshooting, repairing, maintaining and installing Fire and Security equipment on related equipment as assigned.

Skills and Qualifications:

- Ability to use troubleshooting guidelines to quickly and accurately identify problems with Fire Alarm, Access Control, CCTV, Intrusion Alarms, Intercom, and other systems as needed
- Ability to coordinate and execute projects in a timely and cost-effective manner in order fulfill contractual commitments
- Ability to respond to heavy workload service calls in a professional manner
- Ability to incorporate solution techniques to assist other service representatives to resolve customer concerns, issues and problems
- Ability to promptly and accurately complete all required paperwork
- Ability to communicate with manager/dispatcher regarding new developments, changes or customer issues

Requirements and/or Preferences:

- Minimum of 3 years' working knowledge of the products and service of fire and security systems
- Ability to work independently in a timely and cost-efficient manner
- NICET certification is desired
- Valid driver's license
- Ability to pass random drug testing
- High school graduate or equivalent
- Technical degree is preferred
- Ability to use a personal laptop and smart phone

Benefits Offer:

- PTO and Holidays
- Health, Dental, & Vision Insurance
- 401K and matching
- Company vehicle, laptop, and phone